



BASTROP COUNTY WATER CONTROL AND IMPROVEMENT DISTRICT #2

NAME: _____ ACCT# _____

Owner _____ Rental _____ Unit-Block-Lot _____

Mail address _____

Service address _____

Home phone# _____ Is this property within City limits _____

Employer _____ Work # _____

Drivers License # _____ Social Security # _____

Deposit \$ _____ LC _____ Ck# _____ Cash _____ CC _____ REC# _____

Meter # _____ New Reading _____

Connect Date _____ E-mail address: _____

.....
CO-APPLICANT NAME: _____

Employer _____ Work # _____

Drivers License # _____ Social Security # _____

EXPLANATION OF BILLING-USAGE RATE

BASE: \$32.50	0-3000	gallons	\$4.38 per 1000 gallons
	3001-5000	gallons	\$5.12 per 1000 gallons
	5001-10,000	gallons	\$5.65 per 1000 gallons
	10,001-20,000	gallons	\$6.54 per 1000 gallons
	20,001-30,000	gallons	\$6.97 per 1000 gallons
	30,001-40,000	gallons	\$7.35 per 1000 gallons
	40,001 & over	gallons	\$7.70 per 1000 gallons

Ex: Usage MTH (1) Current Read: 220060 Prev. Read: 200060

Gallons used: 20,000 Calculated as follows:

Ex: BASE RATE = \$32.50

3000 x .00438 (\$4.38 per 1000 gal) = \$13.14

+2000 x .00512 = \$10.24 + 5000 x .00565 = \$28.25 + 10000 x .00654 = \$65.40

Subtotal = \$149.53

TCEQ is 1/2 of 1% of bill = \$0.75

Capital Reserve Fee = \$7.50

Total = \$149.53 (plus ground water fee)

* WASTEWATER BASE RATE: \$86.00 per month

Ground water fees are assessed by the yearly maximum allowed pumped per acre foot then divided equally into 12 months, then divided by # of customers.

DEPOSIT: Deposit Fee of \$200.00 for new service or letter of credit from current utility company and \$100.00 (with no more than 1 month of past due). Deposit is refundable after termination of service and final bill is paid. **METER**

READING DATE: Meters are read the last three working days of each month. **BILLING DATE:** Bills are sent out approximately the 15th of each month. **USAGE DATE:** Bills sent out the 15th of each month reflect the **PREVIOUS MONTH USAGE.** **PAYMENT DUE DATE:** Payments are due the 25th day of month **LATE CHARGE:** A \$5.00 or 10% of amount due, whichever is greater, late charge will be applied when **PAYMENT IS NOT RECEIVED BY THE 25th DAY OF EACH MONTH.** **RETURNED CHECK FEE:** A \$30.00 fee will be charged for all returned checks.

RECONNECT FEE: A reconnect fee of \$50.00 will be charged if water is disconnected for nonpayment of bill and an additional \$200.00 deposit may also be required. Payments for disconnects must be paid with cash, money order or credit card.

APPLICANT'S SIGNATURE _____ DATE _____

CO-APPLICANT'S SIGNATURE _____ DATE _____

**YOU CAN NOW REQUEST THAT PERSONAL INFORMATION
CONTAINED IN OUR UTILITY RECORDS NOT BE RELEASED
TO UNAUTHORIZED PERSONS**

The Texas Legislature has enacted a bill, which was effective September 1, 1993, allowing publicly owned utilities to give their customers the option of making the customer's address, telephone number, and social security number confidential.

IS THERE A CHARGE FOR THIS SERVICE?

Yes. There is a one-time charge of **\$5.00** to cover the cost of setup and administration, which must be paid at the time of request.

WE MUST STILL PROVIDE THIS INFORMATION UNDER LAW TO CERTAIN PERSONS

We must still provide this information to (1) an official or employee of the state or a political subdivision of the state, or the federal government acting in an official capacity; (2) an employee of a utility acting in connection with the employee's duties; (3) a consumer reporting agency; (4) a contractor or subcontractor approved by and providing services to the utility or to the state, a political subdivision of the state, the federal government, or an agency of the state or federal government; (5) a person for whom the customer has contractually waived confidentiality for personal information; or (6) another entity that provides water, wastewater, sewer, gas, garbage, electricity, or drainage service for compensation.

PLEASE CHECK APPROPRIATE ITEM:

Yes, I would like to have my personal information kept confidential. I have completed the form and have enclosed \$5.00 one-time charge.

No, I am not interested in this service.

Name of Account Holder

Account Number

Address

Area Code/Telephone Number

City, State, Zip Code

Signature

Date

Register for E-Billing, Email Informational Messaging and Notification Program!

We are very excited about some changes we made regarding billing and online bill pay. With E-Billing you receive your bills sooner. You can now pay your bills online with no additional charges. Go to our website at bcwcid2.org and sign up or complete form and return.

Receive a text message or an automated phone call regarding water outages, road closures or other emergencies within the District when you register for the Notification Program.

To Opt-In to the Notification or Email Informational Messaging Programs, please complete the form and return by mail, place it in our drop box or email this form to Patricia@bcwcid2.org.

Message and data rates may apply.

Yes, I would like to register for E-Billing.

Yes, I would like to receive notifications at my home phone number.

Yes, I would like to receive notifications via text message on my cell phone.

Yes, I would like to receive informational Emails.

NAME: _____

(Please print)

EMAIL ADDRESS: _____

(Please print)

ACCOUNT #: _____

ADDRESS _____

PHONE #: _____

CELL PHONE # _____

Bastrop County WCID #2

PO BOX 708
Bastrop, TX 78602
512-321-1688

Recurring Payment Authorization Form

Schedule your payment to be automatically deducted from your bank account, or charged to your Visa or MasterCard. Just complete and sign this form to get started!

Recurring Payments Will Make Your Life Easier:

- It's convenient (saving you time and postage)
- Your payment is always on time (even if you're out of town), eliminating late charges

Here's How Recurring Payments Work:

You authorize regularly scheduled charges to your checking/savings account or credit card. You will be charged the amount of your utility bill. You agree that no prior-notification will be provided.

Please complete the information below:

I, _____ authorize Bastrop County WCID #2 to automatically debit my
(Full Name)
bank account or charge my credit card indicated below for my utility bill. The payment will be debited/charged to my credit card on the 25th of each month for payment of my utility bill.

Billing Address _____

Phone# _____

City, State, Zip _____

Email _____

Utility Account _____

Checking/ Savings Account

Checking Savings

Name on Acct _____

Bank Name _____

Bank City/State _____

Bank Routing # _____

Account Number _____



*****PLEASE ATTACH A VOIDED CHECK TO THIS FORM.**

Credit Card

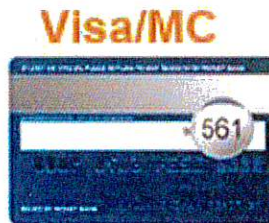
Visa MasterCard

Cardholder Name _____

Account Number _____

Exp. Date _____

CVV2 Code _____



SIGNATURE _____

DATE _____

I understand that this authorization will remain in effect until I cancel it in writing, and I agree to notify Bastrop County WCID #2 in writing of any changes in my account information or termination of this authorization at least 30 days prior to the next billing date. If the above noted payment dates fall on a weekend or holiday, I understand that the payments may be executed on the next business day. For ACH debits to my checking/savings account, I understand that because these are electronic transactions, these funds may be withdrawn from my account on the noted transaction date. In the case of an ACH Transaction being rejected for Non Sufficient Funds (NSF) you will no longer be allowed to participate in the Bank Draft Program. Plus there will be a \$30.00 NSF charge added to the account. I acknowledge that the origination of ACH transactions to my account must comply with the provisions of U.S. law. I certify that I am an authorized user of this credit card/bank account and will not dispute these scheduled transactions with my bank or credit card company; so long as the transactions correspond to the terms indicated in this authorization form.

Welcome to BCWCID#2

You are a water customer if you live within the service boundaries of the water district and as a customer; you are subject to the Rates, Rules and Regulations adopted by the Board of Directors of the BCWCID#2.

You may be a wastewater sewer customer if you live in Units One (1), Two (2), or Four (4) and as a sewer customer, you are Subject to the Rates, Rules and Regulations adopted by the Board of Directors of the BCWCID#2.

You ARE a road district customer if you live within the boundaries of the water district. As a road district customer you will be responsible for yearly road fees assessed at seventeen dollars (\$17.00) per lot per month or two hundred and four dollars (\$204.00) per year per lot. These road fees become delinquent and are subject to late and lien fees if not paid by December 31st of the current calendar year. The fees are adopted according to House Bill 11001 of the Texas Special Districts and Local Laws Code and the Board of Directors of the Bastrop County WCID #2.

I have read the above information and acknowledge receipt of this form.

Date: _____ Signed: _____

BASTROP COUNTY WATER CONTROL AND IMPROVEMENT DISTRICT #2
SERVICE AGREEMENT

- I. **PURPOSE.** The Water District is responsible for protecting the drinking water supply from contamination or pollution which could result from improper plumbing practices. The purpose of this service agreement is to notify each customer of the plumbing restrictions which are in place to provide this protection. The utility enforces these restrictions to ensure the public health and welfare. Each customer must sign this agreement before the Water District will begin service. After January 1, 1996, when service to an existing connection has been suspended or terminated, the Water District will not reestablish service unless it has a signed copy of this agreement.
- II. **PLUMBING RESTRICTIONS.** The following unacceptable plumbing practices are prohibited by State Law.
- A. No direct connection between the public drinking water supply and a potential source of contamination is permitted. Potential sources of contamination shall be isolated from the public water system by an air-gap or an appropriate backflow prevention device.
 - B. No cross-connection between the public drinking water supply and a private water system is permitted.
 - C. No connection which allows water to be returned to the public drinking water supply is permitted.
 - D. No pipe or pipe fitting which contains more than 8.0% lead may be used for the installation or repair of plumbing at any connection which provides water for human use.
 - E. No solder or flux which contains more than 0.2% lead can be used for the installation or repair of plumbing at any connection which provides water for human use.
- III. **SERVICE AGREEMENT.** The following are the terms of the service agreement between the Water District and the Customer.
- A. The water system will maintain a copy of this agreement as long as the Customer and/or the premises are connected to the Water System.
 - B. The Customer shall allow his property to be inspected for possible cross-connections and other unacceptable plumbing practices. These inspections shall be conducted by the Water District or its designed agent prior to initiating new water service; when there is reason to believe that cross-connection or other unacceptable plumbing practices exist; or after any major changes to the private plumbing facilities. The inspections shall be conducted during the Water District office's normal business hours.
 - C. The Water District shall notify the Customer in writing of any cross-connection or other unacceptable plumbing practice, which has been identified during the initial inspection or the periodic re-inspection.
 - D. The customer shall immediately correct any unacceptable plumbing practice on his premises.
 - E. The Customer shall, at his expense, properly install, test, and maintain any backflow prevention device required by the District. Copies of all testing and maintenance records shall be provided to the Water District.
- IV. **ENFORCEMENT.** If the customer fails to comply with the terms of the Service Agreement, the Water District shall, at its option, either terminate service or properly install, test, and maintain an appropriate backflow prevention device at the service connection. Any expenses associated with the enforcement of this agreement shall be billed to the Customer.

I have been informed that the Rates Rules and Regulations for Bastrop County WCID#2 are available for viewing at any time during normal business hours with the exception of holidays. I have reviewed the attached Customer Service Agreement and I agree to comply with the Agreement.

Date: _____ Acct#: _____

Customer Signature

Customer Name Printed

Address

BASTROP COUNTY WCID NO. 2

CUSTOMER NOTICE AND ACKNOWLEDGEMENT REGARDING CONSTRUCTION OF DRIVEWAY OR OTHER IMPROVEMENTS ON DISTRICT METERS AND FACILITIES

In order to provide continuous and adequate retail water and sewer services to its customers, Bastrop County WCID No. 2 must have access to a customer's water meter and District facilities at all times for the purposes of reading, installing, checking, repairing, or replacing the meter, and for performing required operation, repairs and maintenance of the District's facilities and equipment. Set forth below are certain requirements and disclosures applicable to District customers relating to the construction of improvements that impair access to District facilities.

Meter Access:

1. The customer must provide District personnel with adequate access to the District's water meter at all times for the purpose of reading, installing, checking, repairing, or replacing the meter.
2. **FAILURE TO PROVIDE ADEQUATE ACCESS TO A WATER METER, OR FAILURE TO TIMELY CORRECT ANY IMPAIRMENT IN ACCESS, MAY RESULT IN TERMINATION OF WATER SERVICE TO A CUSTOMER.**

Construction of Improvements on District Facilities:

1. A customer may not construct a building, structure, swimming pool, pond or any other permanent improvements that prevents access to District facilities. Any customer who breaches this requirement may be required to remove the obstruction or pay for relocation of the District facilities as a condition of further service.
2. Any customer that seeks to construct any improvements on District facilities should contact the District prior to commencement of construction.
3. **DRIVEWAYS MAY BE LOCATED ON DISTRICT WATER OR SEWER LINES, BUT THE DISTRICT RECOMMENDS THAT CUSTOMERS NOT DO SO. ANY CUSTOMER THAT CONSTRUCTS A DRIVEWAY ON DISTRICT FACILITIES ASSUMES THE RISK THAT THE DISTRICT WILL CUT AND REMOVE THE DRIVEWAY IMPROVEMENTS AS NECESSARY FOR THE DISTRICT TO ACCESS, REPAIR OR MAINTAIN ITS FACILITIES. ALL DRIVEWAYS WILL BE PATCHED WITH COLD-MIX ASPHALT. CONCRETE DRIVEWAYS WILL NOT BE REPLACED WITH CONCRETE.**
1. **THE DISTRICT DISCLAIMS ANY AND ALL LIABILITY FOR, AND CUSTOMER RELEASES AND HOLDS HARMLESS THE DISTRICT, FOR ANY AND ALL DAMAGES TO PERSONAL PROPERTY OR IMPROVEMENTS INSTALLED BY CUSTOMERS ON DISTRICT FACILITIES.**

By execution below, I acknowledge and agree to the terms set forth above.

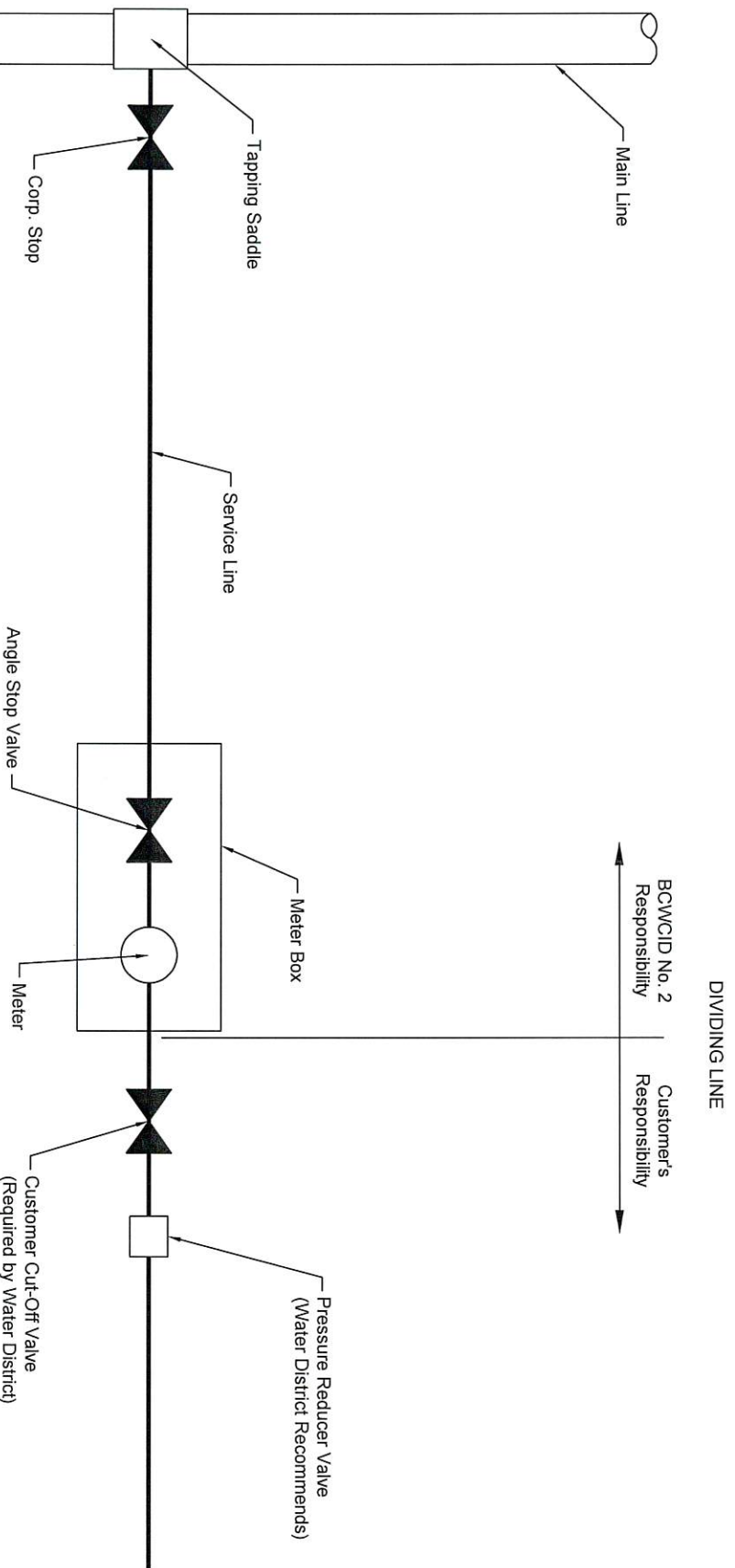
SERVICE ADDRESS: _____

CUSTOMER'S SIGNATURE: _____

CUSTOMER'S NAME: _____

DATE SIGNED: _____

BCWCID No. 2 - Customer Dividing Line for Water Meters



Customer's Responsibility

The Water District shall require each Customer to have a cut-off Valve within two feet of the meter on the Customer's side of the meter for purposes of isolating the Customer's service pipeline and plumbing facilities from the Water District's water pressure. The valve shall meet AWWA standards (a ball valve is preferred). The customer's use of the Water District's curb stop or other similar valve for such purposes is prohibited. Any damage to the Water District's equipment shall be subject to service charges.

Do I need a Pressure Reducer Valve (PRV)?

As stated in the Water District's Service Agreement, the Water District is not responsible for any damage to member property due to water pressure. Due to circumstances beyond the Water District's control, water pressure may fluctuate. Therefore, it is recommended that all properties have a PRV installed to prevent any damage to pipes and/or appliances. The Customer can attach their own PRV or have their own plumber do so. Typically, the PRV is factory set to 55 psi, but it is controllable by the Customer. It is not recommended that the pressure exceeds 75 psi.