

Mary Beth O'Hanlon
President
Sam Kier
Treasurer
Karen Pinard
Director

Bastrop County Water Control and Improvement District #2

Butch Carmack
Vice-President
Scott Ferguson
Secretary
Paul Hightower
General Manager

Dear Wastewater Customer,

Welcome to the Bastrop County WCID #2 Wastewater System. Attached you will find instructions for the care and use of your new grinder pump system.

After careful review by the district engineers and operators, we have determined that the E-One grinder is the most dependable and cost effective pump available. Your cooperation in caring for the pump will insure its long term dependable service and less trouble for you.

Certain materials should **NOT** be put into your sewer or kitchen waste disposal unit:

Glass	Diapers, socks, rags or cloth
Metal	Plastic objects (toys, utensils, etc.)
Seafood shells	Sanitary napkins or tampons
Egg shells	Dirt or Sand

In addition, you must **NEVER** introduce into any sewer the following:

Explosives	Strong Chemicals
Gasoline	Flammable Material
Lubricating oil and/or grease	

Any damage caused by unauthorized maintenance, will be charged to the customer.

Any damage caused by the introduction of forbidden materials, will be charged to the customer.

Should a problem arise, please call the water district at **512-321-1688** to report the situation.

Do not call a plumber or try to work on the pump yourself.

Your grinder motor service is subject to the Rates, Rules and Regulations adopted by the Bastrop County WCID #2.

We look forward to serving you for all your future wastewater needs.

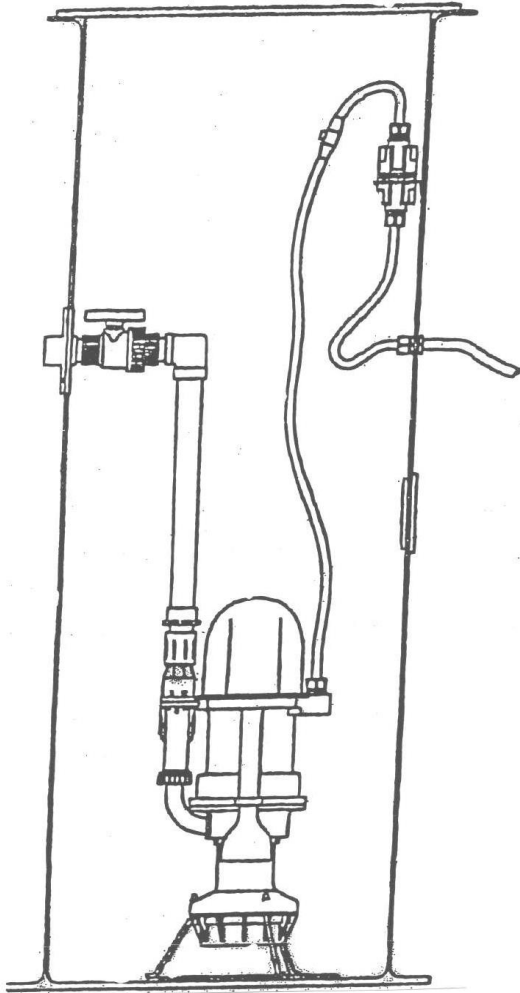
Sincerely,

BCWCID#2 Management

I have read and understand the conditions
of the grinder pump agreement.

Date

Grinder Pump User Instructions



General Information

In order to provide you with suitable wastewater disposal, your home is served by a low pressure sewer system. The grinder is the key element in this system. The tank collects all solid materials and effluent from the house. The solid materials are then ground to a small size suitable for pumping as a slurry with the effluent water. The grinder pump generates sufficient pressure to pump this slurry from your home to the wastewater treatment receiving line and/or disposal plant.

For service. Please call:

Bastrop County WCID #2 at
512-321-1688 24Hrs a day.

Do not call a Plumber or
try to work on the pump yourself.

With proper care and by following a few guidelines, your grinder pump will give you years of dependable service.

Care and use of your grinder motor

The grinder pump is capable of accepting and pumping a wide range of materials. Regulatory agencies advise that the following items should **NOT** be introduced into any sewer, either directly or through a kitchen waste disposal unit:

Glass

Metal

Seafood Shells

Egg Shells

Diapers, Socks, rags or cloths

Plastic objects (toys, utensils, etc)

Sanitary napkins or tampons

Dirt or sand

In addition, you must never introduce into any sewer:

Explosives

Gasoline

Lubricating oils and/or greases

Strong chemicals

Flammable Materials

Any damage caused to personnel or by unauthorized entry in to the sewer system, will be charged to the customer.

Any repairs due to materials found in the care and use category, will be the responsibility of the customer.

Periods of Disuse:

If your home or building is left unoccupied for longer than a couple of weeks, perform the following procedure:

Purge the System. Run clean water into the unit until the pump activates. Immediately turn off the water and allow the grinder pump to run until it shuts off automatically.

CAUTION: Do not disconnect power to the unit!!

Power Failure: Your grinder pump cannot dispose of wastewater without electrical power. If electrical power service is interrupted, keep water usage to a minimum.

Pump Failure Alarm: Your grinder pump has been designed to produce an alarm signal (120 volt) in the event of a high water level in the basin. The installer must see that the alarm signal provided is connected to an audible and/or visual alarm in such a manner as to provide adequate warning to the user that service is required. During the interim prior to the arrival of an authorized service technician, water usage must be limited to the reserve capacity of the tank.